



S.O.A.R.: How secure is it?



Passwords



data, setup by the end user when they open the app for the first time. Once the application is setup the database itself is encrypted using the password to ensure that no one else can access the data directly or indirectly.

Encryption



The application data is encrypted using industry standard AES-256 algorithm to ensure maximum protection using the user's password. The data is hosted in the end-user's computer and is decrypted at the time of login, using the password.

Confidentiality



The application allows users to collect minimal data as possible. Only the Unique ID and First Names are mandatory and rest of the data can be optional. There is also a way to make a client anonymous which will hide the user's personal information (such as name, age, etc.) from search, reports and list of clients.

S.O.A.R.: How secure is it? (cont.)

Data Segregation



All data created within the application is tracked under the logged in Staff user. The application also allows creating multiple staff users so data capture can be separated between users. Reports can then be run by Staff members.

Storage

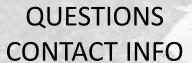


Data is stored in the end-user's computer, encrypted. Once a data entry is removed from the database, it is purged from the application immediately and becomes unrecoverable.

Application Updates



Application updates are user initiated and are completely optional. When an update is available the end user is alerted. When the update process is initiated, patches are downloaded using a secure HTTPs channel. At no point in time, we collect any data related to the client during the update process.





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